

#### **Radio Taxi System**

Over the past few years, the radio taxi concept has made travel simple, secure and stylish.

PlexiTech Technologies and SilverStar Tracking Solutions have integrated IT and business to deliver a seamless customer experience for Radio Taxi companies.





## **Our System Comprises**

- ✓ Digital Taxi Meters
- ✓ Thermal Hand-held Bill Printer
- ✓ Tracking Device and Software
- ✓ Reservation System Web and Application
- ✓ Billing and Cashiering
- ✓ Dispatch System
- ✓ Accounting Integration
- ✓ Front-end Web Site with Online Reservations
- ✓ Call Center Software



## **Our Objectives**

The SSTaxiPro system has been designed with three key objectives in mind:

- Keep operations as simple and fast as possible for both office and drivers, and staff -Our System is simple to operate, extremely fast and intuitive, reservations can be booked and dispatched, literally in seconds.
- Provide customers with a solution that is modular and scalable Even small Taxi
  operators can start with a tracking and digital meter system, basic trip reservations and dispatch
  system as a starting point.
- 3. **SSTaxiPro** is built on a platform that is both powerful and scalable This system can grow to support multiple dispatchers, multiple companies and even multiple business types!

### How will the SSTaxiPro System help your business?

- ✓ The software will simplify and accelerate the process of booking trip reservations, dispatching, tracking and billing of passenger fares.
- ✓ It will **automate dispatching** through electronic dispatch, supporting a mix of devices using the latest technologies.
- ✓ It will **provide visual dispatcher map tools** that keep the dispatcher informed via GPS as to the current location and status of all trips.
- ✓ It will **streamline administration expense** with optional fully integrated billing, driver cashiering, and vehicle maintenance modules.
- ✓ It will **improve customer service** because of greater speed and accuracy.
- ✓ It will **improve business control** through extensive productivity and financial reports.

#### **Taxi Meter Integration Benefits**

- Fare Updates: Passes the fare of completed trips through to SSTaxiPro, so that the exact amount of the trip fare is automatically inserted into the completed trip record.
- 2. **Credit Card Processing:** If your taxi is equipped with our MDT system, then credit cards may be authorized automatically, and inserted into the trip billing record.
- 3. **Flag On/Off:** When the Taxi Meter is turned on (Flag Down) or off, the trip record on the Dispatch Screen is marked as LOADED or COMPLETE. This feature prevents the driver from picking up passengers without advising Dispatch.
- 4. **Receipt Printed**: A small Bluetooth printer is part of this inexpensive package. Pass engers get a printout of their fares they can get reimbursed by their companies easily.









## **Mobile Data Terminal Taxi Dispatch**

MDT's allow the driver to update their current trip status on a real-time basis, e.g. Accept, Reject, Load, Complete, etc.. When any of the status keys are activated the message is automatically displayed and transmitted to the base dispatcher using the wireless communications system.

## **Features for Web based Application**

- ✓ Bookings
- ✓ Return Journey Bookings
- ✓ Reports by car, driver and account number
- ✓ Street Look up
- ✓ Allocation of cars
- ✓ Customer Records
- ✓ Auto email and SMS to customer
- ✓ Vehicle Maintenance Records
- ✓ Driver Records
- ✓ Complaint Management
- ✓ Sophisticated Archiving of bookings
- ✓ Export Data to Excel, PDF







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## **Features for Windows based Application**

- ✓ Bookings integrated with confirmation SMS and Email
- ✓ Return Journey Bookings
- ✓ Daily Collection Reports
- ✓ Block Bookings
- ✓ Block Deletes Reports by car, driver and account number
- ✓ Street Look up on Map
- ✓ Allocation of cars
- ✓ Customer Records
- ✓ Sophisticated Archiving of bookings
- ✓ Export Data to Tally

#### **GPS for SSTaxiPro**

SSTaxiPro works with SilverStar Tracking Solutions - that is specifically designed to complement the SSTaxiPro Dispatch system and it is built using the latest Microsoft SQL Server and .NET technology platform, for fast, reliable tracking performance.